



2015 ANNUAL REPORT

Mission Statement

Recognizing the human dignity of all persons, Open Door Outreach Center's primary mission, In the spirit of interfaith charity, is to provide emergency services (food, clothing, and referral information) to families in need.

Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community.

OPEN DOOR OUTREACH CENTER, INC.

Open Door Center
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7140 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

admin@opendooroutreachcenter.com (e-mail)
opendooroutreachcenter.com (website)

BOARD OF TRUSTEES

Dr. William Bauer	President
Julia LeBlanc	Secretary
JoAnn Bolek	Treasurer
Eric Andrzejak	Trustee
Rick Carmouche'	Trustee
Gene Gerard	Trustee
Bethanie Mansfield	Trustee
Rebecca Morley	Trustee
Mary Seifert	Trustee
Rob Wright	Trustee
Stan Freville	Honorary Trustee
Kevin Whitlock	Honorary Trustee

STAFF

Karen L. Myers	Executive Director
Teresa Quiroz	Client Services Director
Pam Koziak	Client Services Manager
Pat Kanners	Resale Store Manager
Jenna Hooker	Administrative Assistant
Colleen Fitzpatrick	(Volunteer) Accounting

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

CLIENT PROFILE FAMILY TYPE SERVED

Single Parent	16%
2 Adults with Children	16%
Person Alone	32%
Senior Citizen	13%
Other	23%

CLIENT PROFILE & INCOME

Most of the people assisted are extremely low income, 77%. The second largest category is very low income at 22%. The smallest category, 1% of our people served are low income. Each month on average 20% of our clients are disabled. For supplemental food the federal income eligibility guidelines for someone living alone, which is our largest service area, is an annual income of \$11,770 or \$980 per month.

NEW CLIENTS

In 2015 we serviced new **506** families for the first time. We are grateful to extend our services to more families in need, uplifting & building our community.

FOOD PANTRY

The core of our mission is to provide supplemental nutrition to food insecure households. In 2015 we serviced **8,241 hungry people** from **3,560 families**, distributing **160,570 meals**. That is **556 more people** than last year. We thank our community partners at Forgotten Harvest, Waterford Panera Bread, Meijer Simply Give, Kroger, Gleaners, Waterford Insurance, the White Lake Community Garden and local partner churches for providing donations of food. Additionally, we are supported by donations to from our supportive community to purchase the remaining food from Gleaners Community Food Bank of Southeast Michigan.

Community	Families Serviced	% of Total	Pounds of Food
Waterford	1,914	54%	99,544
White Lake	849	24%	49,306
Commerce	120	3%	6,718
Walled Lake	79	2%	4,010
West Bloomfield	292	8%	17,889
Keego/Sylvan	70	2%	4,274
Wixom	113	3%	6,048
Other	125	3%	4,896
TOTAL	3,560	100%	192,685

CRISIS FUNDING

When funding is available, Open Door provides financial assistance to families facing urgent issues due to unemployment, disability, limited income, and other unforeseen circumstances. Crisis funds of **\$9,085** were used to help prevent evictions and utility shut-offs. In addition, clients received fuel only gas cards to assist with transportation expenses. In 2015, clients received **\$1,255** in gas cards.

In addition to funds provided directly by Open Door, we collaborate with fellow resource agencies and partner churches to secure needed funding to prevent utility shutoffs, foreclosures, and evictions. Our partners provided collaborative funds to clients through our referral services. **THANK YOU** to those agencies and churches for their continued support.

2015 CHILD SUMMER FOOD PROGRAM

We distributed additional food in June –August 2015. Summer is a difficult time for very low income families. Instead of children receiving a free breakfast and lunch at school they are home and hungry. Families do not have additional funds for meals and snacks throughout the day. Client families with children in the household received extra bags filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches, scout troop & Post Office food drives. **290 families with 729 children** received **4350 pounds** of food or **3625 meals**.

TOTAL VALUE: \$7,873

RESALE STORE AND CLOTHING

The Open Door Resale Store is a daily function of our Client Services Department. By supplying our clients with vouchers for basic clothing and household items we are able to provide more support to their sensitive financial circumstances. In 2015, Open Door provided **380 households** with shopping trips for these critical basic needs.

TOTAL VALUE: \$18,571

EASTER MEALS

We provided **125 families** including **328 people** with food for a complete Easter meal. A total of **2,381** pounds of food was distributed. Meals included Easter egg kits, ham, mac and cheese, vegetables, fruit, potatoes, pie and whip topping.

TOTAL VALUE: \$4,309

THANKSGIVING MEALS

We provided turkeys and a complete dinner, including dessert to **96 families**. A total of **6,790** pounds of food was distributed.

TOTAL VALUE: \$12,289

CHRISTMAS MEALS AND SANTA'S ANNEX

Over **105 families** of seniors and adults living alone with **154 people** were given a complete holiday meal including dessert. This program value was **\$7,477**. Again in 2015, local families and businesses participated in our Adopt-A-Family Program by assisting **34 families** with gifts valued at **\$10,625**. Due to the enormous generosity of this community, gifts, and books, were provided for clients to "shop" in the "Santa's Annex" during their monthly trip through the pantry. This added bonus to our clients resulted in **\$9,005** worth of holiday gifts, including 837 new pajamas for children. **TOTAL \$27,107**

BACK TO SCHOOL

In 2015 Open Door along with our partnering agencies we distributed new back packs stuffed with age appropriate school supplies for **50** of our client's children. In addition students received a shopping trip for \$25 to the White Lake Kohl's for new

clothing and an Open Door Resale Store clothing voucher. During distribution, students selected additional books, t-shirts and pajamas.

TOTAL VALUE: \$4,500

THANK YOU TO OUR DONORS

We express our deep gratitude to our private donors, foundations, partner churches, local businesses, service organizations, area schools, and our community for their continued generosity with pantry donations and financial support.

THANK YOU TO OUR VOLUNTEERS!

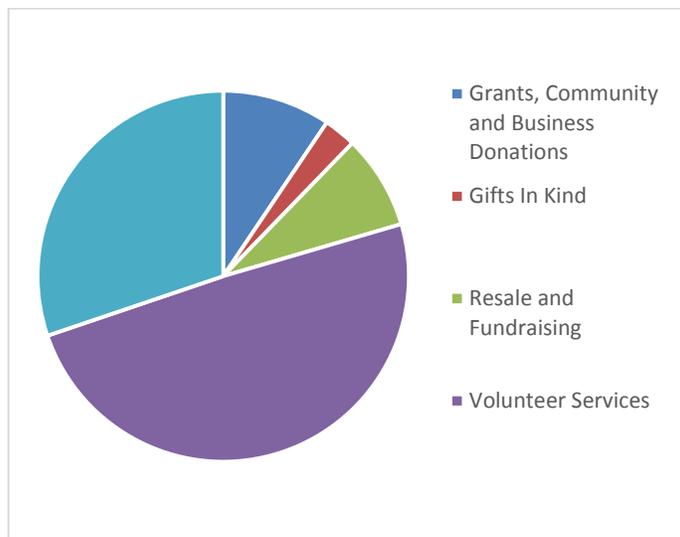
With an estimated **30,289 hours**, the volunteers at Open Door bless us with their time and hearts every day. All positions for the pantry, reception, office work, and our Resale Store are staffed by our selfless volunteers. Volunteers organize and oversee the majority of Open Doors fundraisers, events, and special programs. Their commitment empowers Open Door to be a good steward of precious resources that go directly to serving our clients and the community. "Neighbor helping Neighbor" shines each day at Open Door through the dedication of our treasured volunteers. **Total Value: \$695,449**

NEW ADDITIONS TO OPEN DOOR IN 2015!

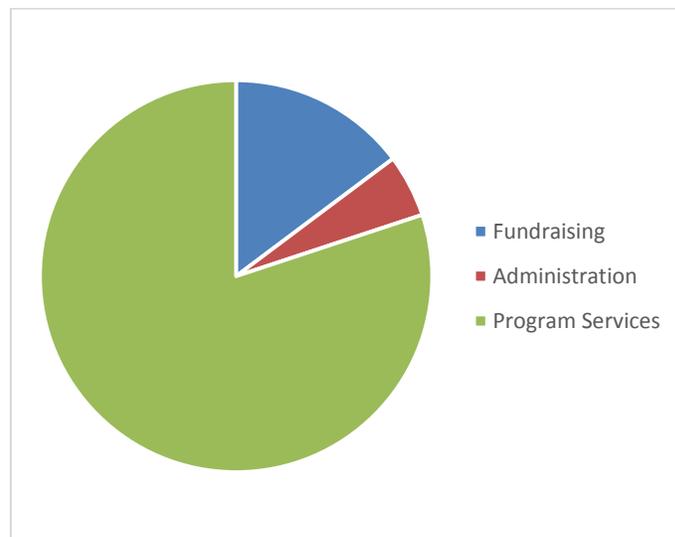
We now have access to a collaborative client database called Charity Tracker. This database can be open to churches and other nonprofits to access service history of our clients and to collaborate on service throughout Oakland County. I look forward to building this in our community. Additionally, new positions have been added, Client Service Manager and Data Entry/Client Updates to assure we meet client's needs. Open Door's growth is providing more diverse assistance and additional resources to our clients. We look forward to expanding into more collaborative relationships with community partners to enhance our continuum of services. We invite you to join us.

2015 FINANCIAL SUMMARY

2015 REVENUE



2015 EXPENSES



2015 REVENUE

Grants, Community & Business	\$132,985	9%
Gifts In-Kind	\$39,745	3%
Resale and Fundraising	\$115,742	8%
Volunteer Services	\$695,449	49%
Donated Food/Clothing	\$425,659	30%
<u>TOTAL</u>	\$1,409,580	100%

2015 EXPENSES

Fundraising	\$35,469	15%
Administration	\$12,404	5%
Program Services	\$192,411	80%

Open Door feeds the hungry in the lakes area. We serve extremely low income seniors, individuals and families with children; all who are struggling to feed themselves.

Open Door gives hope. Hope to the elderly disabled grandmother with huge medical costs. She enjoys shopping and visiting with our volunteers. She has a big smile as she selects fresh produce, for now she has enough food to eat.

Hope to the veteran who lost his job and was on the verge of losing his house. After going to 6 agencies his thought of not being able to support his 4 children were too much. He came in to Open Door with tears in his eyes. We listened. We provided food and clothing for him and his family. We gave funds, resources, a plan, hugs and hope. Thanks to the assistance of Open Door, he was able to save his home. He has a job interview lined up. He has hope. He returned to say, "You were the only place that really helped me".